Thank you for shopping with us. We want to ensure your complete satisfaction with our products. Therefore, we have implemented the following return policy:

1. Returns Eligibility:

- o Items must be returned within 30 days from the date of purchase.
- The item must be unused, undamaged, and in its original packaging with all tags attached.

2. Non-Returnable Items:

• The following items are not eligible for return or exchange unless defective: [List any specific non-returnable items]

3. **Return Process**:

- To initiate a return, please contact our customer service at [Customer Service Contact Information].
- Provide your order number, the item(s) you wish to return, and the reason for return
- Our customer service team will provide you with a return authorization and instructions for shipping the item(s) back.

4. **Return Shipping**:

- Customers are responsible for return shipping costs unless the item(s) received were incorrect, defective, or damaged.
- We recommend using a trackable shipping service or purchasing shipping insurance.

5. **Refund**:

- Once your return is received and inspected, we will notify you of the approval or rejection of your refund.
- o If approved, refunds will be processed to the original method of payment within [number of days] days.

6. Exchanges:

• We do not offer exchanges. If you wish to exchange an item, please initiate a return and place a new order.

7. Damaged or Defective Items:

 If you receive a damaged or defective item, please contact us immediately for assistance.

8. Final Sale Items:

o Items marked as "final sale" are non-returnable and non-refundable.

9. **Policy Modifications**:

 We reserve the right to modify this return policy at any time. Changes will be effective immediately upon posting of the updated policy.

By making a purchase with us, you agree to adhere to the terms and conditions of this return policy. If you have any questions regarding our policy, please contact us before making a purchase.